

Labrobin Pty Ltd
T/A Red Men Fire Protection
ABN 72 079 715 067
Phone: 1300 725 594 Fax: 02 43020958
PO Box 4534 Lake Haven NSW 2263
Web: www.redmen.com.au

19th July 2021

Regarding: Request for waivers

To whom it may concern.

We wish to seek a waiver for the referenced alarm activation on the following grounds:

Alarm Number: 033788-2021
Dated 04 March 2021

Criteria 6 –Alarm Detector Replaced with Different Type to Reduced False Alarms

We seek a waiver under clause 6 of the fire rescue claim guide.

Redmen attended the site under Job # 350694 on 29 March 2021 to replace the detectors to Optical Smoke. This will avoid future alarms in the kitchen area AO1

Alarm Number: 040698-2021
Dated 17 March 2021

Criteria 6 –Alarm Detector Replaced with Different Type to Reduced False Alarms

We seek a waiver under clause 6 of the fire rescue claim guide.

Redmen attended the site under Job # 350694 on the 29th of March 2021 to replace the affected detectors to Thermal detectors.

This will avoid future alarms in the Rock-Climbing area A02

Alarm Number: 055807-2021
Dated 04 April 2021

Criteria 6 –Alarm Detector Replaced with Different Type to Reduced False Alarms

We seek a waiver under clause 6 of the fire rescue claim guide. Redmen technician attended the site under Job # 352572 on 15 May 2021 to replace the detectors from Smoke to Thermal and conducted reprogram graphics. This will avoid future alarms in the Gym area.

Alarm Number: 057529-2021 Dated 11 April 2021

Criteria 6 –Alarm Detector Replaced with Different Type to Reduced False Alarms

We seek a waiver under clause 6 of the fire rescue claim guide. Redmen technician attended the site under Job # 352572 15 May 2021 to replace the detectors from Smoke to Thermal and conducted reprogram graphics. This will avoid future alarms in the bistro area A01.

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Alarm Number: 069273-2021

Dated 01 May 2021

Criteria 3 – False Alarm Beyond Control of Customer

We seek a waiver under clause 3 of the fire rescue claim guide for Alarm Number: 069273-2021 as the operation was outside of the control of the client.

Last 1st of May the brigade attended the site plant room for a possible burnt-out belt from plant machinery.

The fire brigade had reset the panel, but the evacuation sounding is still ongoing. Redmen attended the site on the same day thru Job # 352744.

The technician assessed the EWIS system and managed to reset and silenced the alarm.

Invoice number 586895 was issued to the customer.

Based on the above we seek a waiver for this alarm fee.

Please feel free to contact me if you have any further questions.

James Donegan
National Sales Manager

B. MGMT (U. Newcastle) & Grad. Cert Occupational Health & Safety (U. Newcastle)
Accredited Practitioner (Fire Safety) FPAA Accreditation #F039764A

Payment Accepted By:



Direct Deposit - Commonwealth Bank - Lake Haven BSB: 062 691 Acct # 102 31661